

Every day GRAVIC HUNGARY KFT commits on:**▶ Guaranteeing the satisfaction of the interested parties and the operational efficiency.**

- . Satisfy all the customers and interested parties requirements, anticipate their need supporting them in international development.
- . Ensure an efficient organization with the involvement of all the employees in a way to reduce our lead-times
- . Continuously optimize our products and our industrial process using LEAN methods.
- . Increase our productivity and reduce our costs, working on waste reduction.
- . Continuously improve our performance, educating and involving all processes managers on continuous improvement.
- . Manage our external partners guaranteeing the application of our own requirements, the ones from our customers and from interested parties.

▶ Guaranteeing the conformity of our products and services, and the environmental protection

- . Ensure the complete management of our processes, ensuring the conformity of our products and processes immediately from the first manufacturing and avoiding recurrence.
- . Anticipate the potential failures using risk analysis and opportunity analysis in all levels of the company.
- . Protect the environment by reducing our environmental footprint, we mean our existing or potential impacts.
- . If possible vary the way the goods are manufactured, distributed, consumed and destroyed in a way to reduce the environment impact
- . Reinforce our environmental performance and our brand image towards our customers and interested parties.
- . Respect the environmental conformity obligations.

▶ Optimizing the abilities and performance of our employees

- . Respect legal and regulated obligations in term of quality and safety
- . Respect fundamental human rights and fight against any work discrimination and corruption.
- . Preserve human health improving their safety towards the products and processes
- . Develop the wellbeing at work
- . Maintain and develop the abilities of the employees promoting the polyvalence and the personal development.

▶ Being first in new markets and innovate

- . Maintain enough high investment level in new equipment and research in higher added value products to keep competitiveness.
- . Participate to fairs and exhibitions to develop our knowledge and R&D abilities.

Our daily indicators measure the conformity level and results per our targets, in all departments and professions.

The results drive our improvement in a way to quickly anticipate any evolution of our market requirements.

The quality and environmental management systems are references which describe how we daily work. They allow us to guarantee that our actions are in line with the performance targets we strive for achieving.

Each Managers has for target to apply the quality and environmental management system, he has also to ensure that our commitments are understood and applied by all.

I designate the QSE Manager of GRAVIC HUNGARY KFT as my representative to facilitate the implementation of the QMS and EMS within GRAVIC HUNGARY KFT and ensure, through internal and external audits, its proper application.

Debrecen, 2023.06.23



Vincent ZINK
General Manager